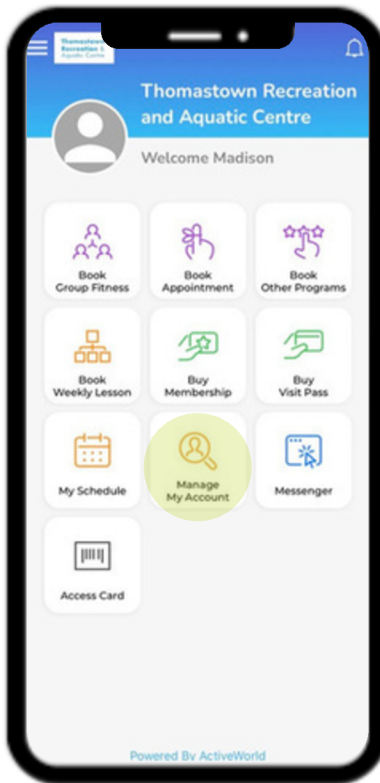


# SUSPENSION GUIDE

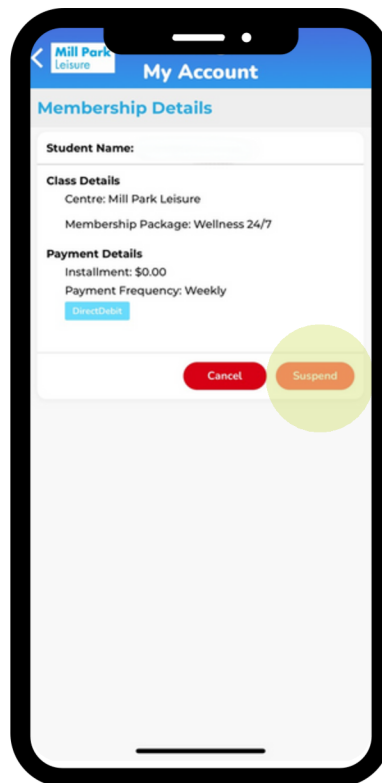


## 1. Open Activeworld App

- Go to home Screen
- Select 'Manage My Account' icon

## 2. Select Suspension

- In 'My Account' screen, select 'Suspension'



## 3. Complete Suspension Details

- Complete all fields in 'Suspend Account' screen
- Note restrictions and suspension fee applicable
- Click 'Confirm' to confirm your suspension request

